

# BOTHELL POLICE DEPARTMENT

2014 Annual Report



# **VISION**

Serving Together To Protect Our City

# MISSION STATEMENT

To protect life and property through professional service and a proactive partnership with our community

Bothell Police Department 18410 101st Ave Ne Bothell, WA 98011 425-486-1254

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# To provide a safe community to live, learn, work, and play in, the Bothell Police Department is proudly committed to these core

# Service Honesty Integrity Excellence Loyalty Duty

#### <u>SERVICE</u>

We serve the interests and welfare of the City of Bothell and all who come to this City without expectation of personal gain or recognition.

#### **HONESTY**

We conduct ourselves honestly and fairly. We do this by honoring the standards of our profession and our responsibility to be accountable for the end product of our services.

#### **INTEGRITY**

We consistently adhere to and model our Department's values and Law Enforcement Code of Ethics.

#### **EXCELLENCE**

We provide exceptional police services to our community believing everything is worth our best effort. We continue to learn new and better methods for fulfilling our mission.

#### **LOYALTY**

We are steadfast in our allegiance to the City, citizens, laws, and members of the department.

#### **DUTY**

We willingly accept our obligation to serve the City of Bothell, our Department, and the needs of our citizens.

# **Code of Ethics**



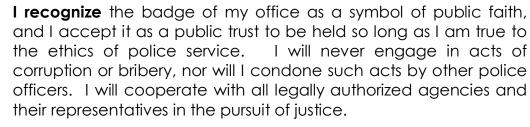
As a Law Enforcement Officer, my fundamental duty is to serve the community; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all citizens to liberty, equality, and justice.



I will maintain courageous and calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed both in my personal and official life, I will be exemplary in obeying the law and the regulations of my Department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.



I will never act officiously or permit personal feelings, prejudices, political beliefs, aspirations, animosities, or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence, and never accepting gratuities.





**I know** that I alone am responsible for my own standard of professional performance and will take every reasonable opportunity to enhance and improve my level of knowledge and competence.

**I will** constantly strive to achieve these objectives and ideals, dedicating myself to my chosen profession.... law enforcement.



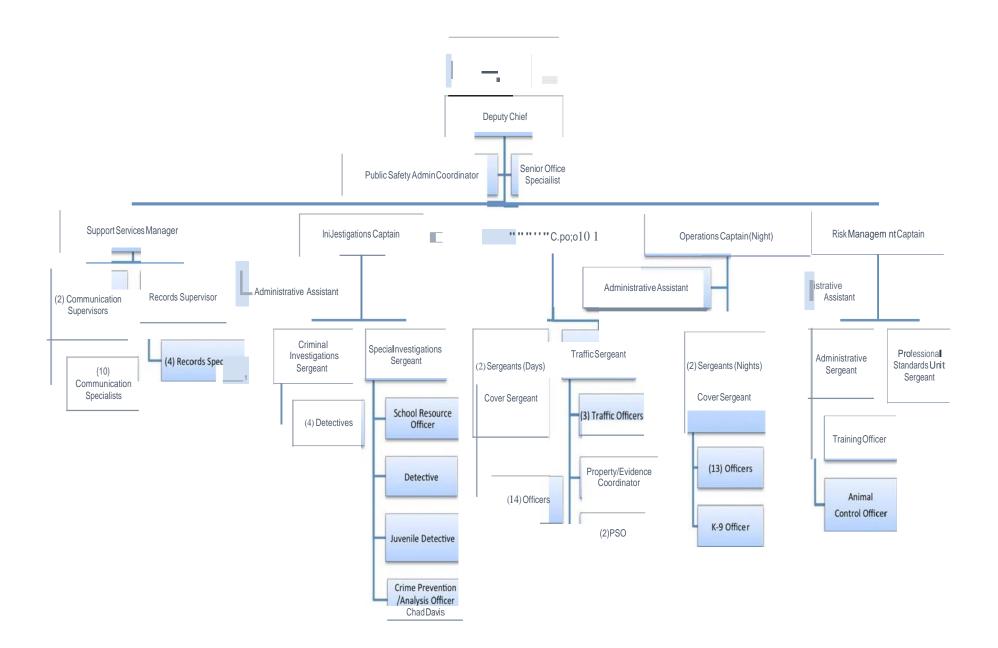
In 2014, the City had grown due to an annexation further into King County at the end of February. The population of 41,630 spanning 13.7 miles is served by 60 commissioned officers and 26 civilian employees.

## Bothell Police Department Commissioned personnel

- 1 Police Chief
- 1 Deputy Police Chief
- 4 Captains
- 9 Sergeants
- 34 Patrol Officers
- 7 Detectives
- 2 Police Support Officers
- 1 School Resource Officer
- 1 Training Officer

# Bothell Police Department Civilian personnel

- 1 Support Services Manager
- 1 Public Safety Administrative Coordinator
- 3 Administrative Assistants
- 1 Senior Office Specialist
- 2 Communications Supervisors
- 10 Communications Specialists
- 1 Records Supervisor
- 4 Records Specialists
- 1 Animal Control Officer
- 1 Evidence and Property Coordinator
- 2 Police Support Officers





# A Message from Chief Carol Cummings

A very perceptive person once observed that, although we refer to police officers and their profession as "law enforcement," in reality enforcing the law is only one part of their job. This statement often comes to mind when I watch the men and women of the Bothell Police Department going about their duties.

Without a doubt, investigating and stopping criminal activity is an important function of any police department. Deterring crime by holding law breakers accountable helps to keep the community safe and brings justice to victims. But that is only one aspect of our job.

Taking the time to comfort a motorist who has just been injured in an accident, locating a child who has wandered away from home, looking in on the nightshift clerk working at a 24-hour convenience store: these kinds of activities are done many times during the day by police officers, yet wouldn't strictly fit under the category of the enforcement of law. But these actions clearly enhance the civility, humanity and health of our shared community.

Community involvement is another example of what police employees do to enhance the common good within our City. Throughout 2014, members of the Bothell Police Department participated in numerous meetings with local businesses and community groups to explore interests and concerns, volunteered at charitable events, and made many public presentations to a variety of groups. They collected food for Hopelink, raised money for Special Olympics, taught students how police officers use math and science to investigate collisions, and visited children at summer camps.

We recognize communication is a two-way street and we want to be sure we're doing our part. In an effort to provide timely information and support, the Bothell Police Department started a Twitter feed and created the Bothell Police Blog.

The personal service, respect and a desire to be of help to others are woven into our self-image as professionals and our contacts with citizens who call on us. It is a quiet but rewarding aspect of law enforcement that doesn't get much media coverage. It certainly will never be the plot line for a TV cop show, but it is a key part of what defines us as a Department It is what we do and how we do it. It is why we proudly serve.

# Personnel 2014

# Retirements



# Laura Wood, Public Safety Administrative Coordinator

Public Safety Administrative Coordinator Laura Wood retired effective December 31 after 18 years of dedicated service to the public safety and the City of Bothell.

Laura has served the Bothell police department since 1996 where she was a guiding force behind the overall operation of the Department. Her strength in budgetary management, organizing meetings, writing executive orders, and taking care of agenda bills, with remarkable accuracy and efficiency were respected Citywide.

Laura was hired by the City of Bothell as an Office Specialist in the Public Works Department in 1993; was promoted to the Finance Department in 1994; and promoted again into the Police Department as Department Secretary. This position was eventually reclassed as an Administrative Coordinator.

Prior to her employment with the City of Bothell, Laura worked for over 15 years in various businesses throughout Seattle and Ketchikan, Alaska, specializing in accounting and medical insurance management.

"Laura's intelligence, dedication, and remarkable attention to detail is the reason that the Police Department's budgetary accuracy and efficiency has become respected City-wide. If a job needs to be done, Laura is there to do it, even if it means coming in during her days off or staying many hours past quitting time. " Chief Carol Cummings

# Personnel 2014

# **New Officer Hires**



#### Officer Kumcur

Officer Mustafa Kumcur, Badge #89, began his service as a Police officer on May 1, 2014. Officer Kumcur comes to us with a valid peace officer certificate, four years of reserve service with the Fife Police Department and eight years in the hospitality industry.



# **Officer Hayter**

Officer Chris Hayter, Badge #90, began his service as a Police Officer on August 18, 2014. Officer Hayter is an enlisted Coast Guard Reserve Maritime Enforcement Specialist and comes to us with many years of management and customer service and a degree from WSU.



#### Officer Johnsen

Officer Brittany Johnsen, Badge #91 began her service on November 3, 2014. Officer Johnsen comes to the Department after four years of service as a US Army reservist E5 Sergeant with a Chemical Operations Specialist. She also has served over two years of experience working for Microsoft Global Security

# Personnel 2014

# New Administrative Staff Hires



# **Communication Specialist Miller**

Deanna Miller, began her service as a communication Specialist June 24, 2014. She comes to us with 9 years of experience as a license examiner from the Snohomish County Auditors Office and Animal Control Departments.



# **Communication Specialist Bayer**

Kevin Bayer began his service as a communications Specialist on September 1, 2014. He comes to the Department with over 15 years of experience as a 9-1-1 Dispatcher and Communications Supervisor in the state of Indiana, and served as a Police Dispatcher at University of Washington Police Department.



# Sr. Office Specialist Richardson

Tracy Richardson began her service as a Senior Office Specialist on July 7, 2014. She comes the Department with over 17 years of experience in law enforcement with the Mountlake Terrace Police Department where she served as a Records Specialist and Management Analyst.

"Public service must be more than doing a job efficiently and honestly. It must be a complete dedication to the people and to the nation." -Margaret Chase Smith

# **Annual Awards Ceremony**

In April 2015, the Department held the annual Awards Ceremony honoring officers and civilians for their exceptional and commendable service in 2014.

#### **CHIEF'S CITATION AWARD: Janis Newman**

The Bothell Police Department awarded the Chief's Citation to Janis Newman for partnering with Bothell Animal Control on numerous occasions in caring for sick, injured and feral cats. Her partnership with Bothell Animal Control has not only saved the city thousands of dollars but also assisted in serving the community through service and compassion.

Janis has spent countless hours working with Animal Control Officer Murdock and citizens in trapping and spaying or neutering feral cats in the Bothell area. Then either returning them to the area or adopting them out to local rescues. Her knowledge of feral cat colonies and local resources has been instrumental in Animal Control's ability to manage feral cat communities in a humane and cost effective manner.



#### **OFFICER OF THE YEAR: Detective Mike Stone**

Detective Stone is an "Anchor Detective" for the Investigations Division. Detective Stone has consistently demonstrated a high level of skill and expertise in investigating and solving very complex criminal investigations and in recognition of the tremendous amount of work he put in towards the solving of a tragic 2013 homicide of an adult female. He put in countless hours identifying a suspect and working with Child Protective Services to insure the well-being of her two children.

As an anchor detective, Detective Stone remains within the Division to help train and mentor other detectives. Stone develops philosophies, updates investigative techniques and provides leadership and training to the Division members. His high work ethic and positive attitude have been infectious throughout the Division.

# Awards Ceremony

#### **EMPLOYEE OF THE YEAR: Rachel Ormiston**

Administrative Assistant Rachel Ormiston is an exceptional employee and a key team member within the Risk Management Division and this year's recipient of the Employee of the Year. Rachel's duties and responsibilities are broad, varied, require great attention to detail and are often times sensitive in nature.

Ormiston's hard work and dedication to the agencies core values has been instrumental in accomplishment of many key projects. On several occasions Rachel has sacrificed her personal time by taking work home or staying late to ensure projects were completed.

Ormiston made substantial contributions to the Risk Management Department and supported the Chief after the retirement of the Senior Office Specialist by developing best practices and procedure for auditing, vehicle operations and overall department protocol, assisted in training a new employee, providing transcription service for two internal investigations and processing 26 background investigations. Ormiston also volunteered with the Bothell Police Guild food drive.



#### **TOP GUN: Sergeant Steve Kerzman**

Each year, the Department awards one police member with the "Top Gun" award. This award is earned by the member with the highest overall firearms qualification score for the year, counting both handgun and rifle qualification scores. Department firearms instructors as well as members of SWAT are not included for consideration of this award.

# CRISIS INTERVENTION TEAM OFFICER OF THE YEAR: Officer Robert Buendia

Officer Buendia received this prestigious award for outstanding work by criminal justice personnel and the safe and effective use of Crisis Intervention techniques to respond to persons in mental health crisis.

Officer Buendia received the award based in part on his response to a call for service involving a suicidal woman who had been a recent victim of sexual assault. He utilized many techniques taught at Crisis Intervention training, and eventually convinced the woman to put the handgun into her gun safe and exit her apartment. The woman was safely connected to resources and services.

"Buendia's actions this day may have saved this woman's life." – Captain Mike Johnson







#### **Science on Patrol**

On October 18<sup>th</sup>, 2014, the Bothell Youth Court hosted an all-day event at the University of Washington/Bothell campus called Science on Patrol. More than 60 students, administrators, and 1 judge traveled from across the state to participate. As part of the event, Detective Rogers presented information to the students, explaining how the police use items such as radar, LIDAR, and the PBT (preliminary breath test device). Detective Rogers allowed the students some hands-on time with the devices, and provided students with some background on how police officers use math and science to investigate vehicle collisions.



# City of Bothell Residents,

Thank you for supporting the 2014 Bothell Police Guild food drives on November 22nd & December 13th



Your generous donations at our QFC stores resulted in:

Over 7,000 pounds of food and \$1,144.00 in cash donations for Hopelink

#### **Food Drive**

The men and women of the Bothell Police Department once again braved the elements to help collect food for Hopelink. The members of the Department worked with the QFC stores in Canyon Park and downtown Bothell to seek donations from our citizens. It was another successful year. Thank you to all who donated their time, money, and food items to help families in our community.

#### **Day out for Autism Event**

On August 9, 2014 Officers Buendia, Valentino, Lobe and Karma attended the "Day Out for Autism" event at Juanita High School. The event was organized by the Washington Autism Alliance and Advocacy Team and was attended by 300+families. The event provided families with access to various organizations in the area that provide assistance to Autistic children. The organizers and parents applauded the participation of our officers, especially Karma, the narcotics dog.







# **Stakeholder Meetings**

- Rotary Presentation
- Kiwanis Presentation
- Apartment Managers
- Restaurant Managers
- Hotel Managers planned

#### **Student Outreach**

- Friends With Youth Event
- K-9 Presentations at BHS, SJH and CPJH
- Class presentations on Contemporary Issues, US History, School Safety for Staff and Students
- Assisted with Football games for the State Champion Cougars
- Science on Patrol event w/ Youth Court
- Hosted German Students at PD

#### **Animal Control Outreach**

- Officers worked a number of Hoarding cases impacting large number of neglected animals.
- Pet Waste Campaign with DPW
- Coyote project with USDA Wildlife
- "Sustainamania" event to educate of pet licensing and services.

#### **Community Service Events**

- Holiday Food Drive for Hopelink
- YMCA Healthy Kids Day
- Special Olympic Events:
  - Tip a Cop
  - o Polar Plunge
  - o Over the Edge
  - o Torch Run

#### **Dancing with the Northshore Stars**

Chief Cummings, along with 5 other community advocates, participated in the Northshore Performing Arts Center's production of "Dancing with the Stars." Contestants are paired up with professionals to learn a ballroom dance routine over one week. Cummings said she decided to be a part of the event to challenge herself and support the community.



"I greatly value people with a good sense of humor, especially those who can have fun and have a good laugh, even if it is at themselves," Chief Carol Cummings said. "This event is filled with people who are funny and willing to take a risk. I'm proud to be a part of it and to have time to get to know the other performers."

# **National Night Out**

This event took place on 8/5/14. Officers attended two block watch parties and met with over 50 citizens.



## **Crime Analyst Presentations**

Crime analysts use statistics to analyze crime trends and they share their findings with community. In 2014 the following presentations were made:

Robbery Prevention Presentation to the State Department of Revenue

Robbery information at Canyon Firs and Cascade Vista to Community Advisories

Overall Crime trends to the Islamic Center of Bothell

#### **Domestic Violence Victim's Panel**

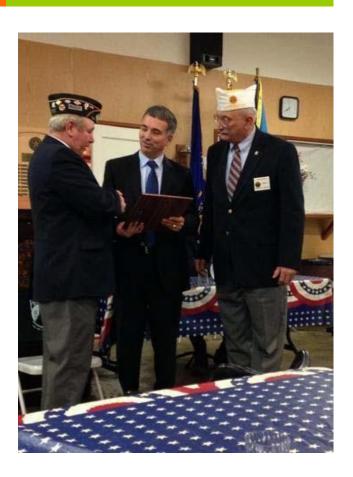
Officers and Detectives presented to offenders on impacts of DV crimes at the Department with DV services every other month during the year.

# **Cops and Clergy Event**

Topic: Suicidal response and recovery for surviving families. Hosted at the Community Church of Seattle, June 5th, 2014

#### **Homeless Liaison**

New Homeless Liaison has worked with other City Departments and businesses to find solutions to homelessness in the City of Bothell and the Northshore region.





#### **Social Media**

In 2014, the Bothell Police Department took to social media when we officially joined the "Twitterverse." During the year, members of the Department started tweeting news and events at @bothellpolice.

Our intent is to push real time information to the public via social media. Members of the Department have been tweeting information about vehicle collisions, police activity in neighborhoods, crime prevention tips, public service information, and traffic enforcement emphasis. There are currently more than 500 followers to our page.

At this time, our social media feeds are not monitored 24/7 so information may not be posted immediately. The Department will not normally be monitoring the site, so feedback may not be responded to immediately. The intent of this effort is to get important information to our citizens in a timely manner and to increase our social media presence so these online services will be beneficial should we need to use them during an emergency.

The Department recognized the need to provide the community with information in greater than 140 character blurbs. Recently, the Department has integrated the practice of following up Tweets with a news and information blog.

Our first tweets were very well received and we are hopeful our following will continue to increase.



#### Stay Informed!

Follow us on Twitter at www.twitter.com/bothellpolice

Watch our Blog www.bothellpoliceblog.com

Visit our Website www.ci.bothell.wa.us/CityServices/PublicSafety/Police.ashx?p=1286

Come to the lobby for access to informative brochures and citizen feedback forms.

The Risk Management Division includes the *Training Section*, *Animal Control Services*, and the *Professional Standards Unit*. In addition to the responsibilities assigned to each section and unit, the Risk Management Division is responsible for media interactions and requests. The Division is managed by one police commander and receives support from one administrative assistant.

# Risk Management Division - Training Unit

The Training Unit coordinates extensive relevant training to all BPD employees throughout their career. The Training Unit's goal is to provide job specific training that will improve the performance and proficiency of its officers as well as ensure the Department's philosophy, core values and policies are clearly understood. The Training Unit includes one full-time sergeant who also supervises animal control and one full-time training officer. Several additional personnel throughout the Department are certified to provide instruction for various specialties and assist the Training Unit as needed. The Training Unit provides and coordinates training for all personnel within the department, to include:

**Annual Training:** In-service training offers current City of Bothell Police Officers the opportunity for continued education focusing on new laws and criminal procedures, tactical scenarios and decision making, emergency vehicle operations, defensive tactics, less lethal weapons, CPR and AED's.

New Officer **Training:** After successful completion of the police academy new officers are assigned to an experienced officer for the field-training and evaluation program that is geared towards helping the new officer apply the basic knowledge taught in the police academy to real life situations. The fieldtraining program lasts a minimum of 12 weeks, of which the officer is partnered with at least 3 different field-training officers. Field Training Officers (FTOs) are selected based on their knowledge, interpersonal skills, and their desire to train others. FTOs evaluate probationary

officers in the areas of appearance, attitude, department/law knowledge, radio skills, driving skills, control of conflict, research skills, field performance, report writing, and relationships with others.

**Firearms**: The BPD requires yearly re-qualifications and training for all officers for handguns and patrol rifles.

**Specialized Training:** Specialized trainings offers officers an opportunity to further their knowledge and skills in specialized areas, such narcotics investigation, crisis intervention, hostage negotiation, officer survival, collision investigation and other job related topics.

# 2014 Training Unit Highlights

- Provided active shooter training to commissioned personnel. Training was conducted on-site at Bothell
  High School and included updated tactics and response techniques such as the use of casualty
  collection points, solo officer responses, and scene stabilization priorities.
- Coordinated the hiring, outfitting, equipping, and training of six new police officers to include field-training program.
- Developed and presented policy training to all commissioned personnel
- Developed several policy-based tests.
- Conducted Department-wide anti-harassment training
- Conducted excited delirium training for officers and communication specialists and implemented new response procedures following the training.
- Commissioned personnel attended police skills refresher courses, including:
  - o Emergency Vehicle Operations
  - Use of Force
  - Defensive Tactics
  - Incident Command
  - o Domestic Violence Update
  - Legal Update
  - Cultural Awareness



# **Animal Control Unit**

The animal control program provides all animal control services in the City of Bothell and consists of three primary components: **Sheltering, Licensing and Field Services.** 

The Department has one full-time animal control officer.

**Licensing:** The City contracts with a third-party vendor, PetData, for pet licensing services. Annual

licensing fees for citizens are \$60 for animals that are not spayed or neutered and \$30 for spayed or neutered. Citizens can purchase pet licenses online <a href="https://www.PetData.com">www.PetData.com</a> or by mail "City of Bothell" to Bothell Animal Licensing, C/O PetData, PO Box 141929, Irving, TX 75014 or in person at City Hall.

**Sheltering:** The City established a new sheltering contract with the City of Everett Animal Shelter, located in Everett, WA. The contract provides for



the sheltering and holding of dogs and cats, releasing animals to owners, and other services.

**Field Services:** Animal Control field services include a variety of animal-related services provided to Bothell citizens, including:

- Cruelty and other criminal investigations
- Response to bite reports and vicious dog complaints
- Pick-up for stray animals and loose livestock
- Transport of animals to owners and shelters
- Response to barking dog complaints
- Enforcement of animal nuisance codes
- Pick-up of injured and deceased animals
- Advice and recommendations for animal-related problems
- Special hobby license inspections
- Participation in City events to promote animal licensing

# **Animal Control Unit**

## **2014 Animal Control Services Highlights:**

- The Animal Control Officer (ACO) handled 620 animal-related incidents and follow-ups on over 150 incidents during 2014.
- The ACO investigated 15 cases involving animals biting people.
- Continuing instruction was provided for patrol officers on handling aggressive animals, utilizing animal control equipment, and proper completion of animal control forms.
- Training was provided to City Parks Department and Public Works employees on dog safety and public awareness of leash laws.
- The ACO worked on several cases of animal neglect involving persons with hoarding disorders. The cases included the coordinated efforts and involvement of several public and private human services organizations.







# Professional Standards Unit

The Professional Standards Unit is responsible for a variety of tasks including the development, implementation, and updating of Department policies and procedures. Investigation of serious complaints received from members of the public concerning the performance, demeanor, and behavior of police personnel. Internal investigations concerning potential violations of Department and City policies and procedures by Department personnel, new employee background investigations, and oversight of firearms review boards. The Professional Standards Unit also investigates risk management issues, conducts internal audits concerning appropriate use of force standards, police pursuits, and reviews matters of civil liability for the police department. The Professional Standards Unit is staffed with one full-time sergeant.

#### **2014 Professional Standards Unit Highlights:**

- A new Department policy manual was completed and published in 2014. Several policies were re-written, updated, or added as new. A few examples include:
  - Foot and Vehicle Pursuits
  - De confliction
  - Excited Delirium
  - Arrest and Detention of Foreign Nationals
  - o Employee Conduct and Discipline
  - Responding to the Mentally III
  - Public Alerts
  - Child Safety
  - Asset Seizure and Forfeitures
  - Citizen Inquiries and Complaints
  - o Abuse of Vulnerable Adults
  - Social Media
  - Potential Impeachment Disclosures
  - Homeless Persons and Illegal Encampments
- Risk Management annual audits were completed to include Internal Investigations, Citizen Complaints and Bias-Based Profiling.
- Two internal investigations were completed during 2014.
- Conducted background investigations on a total of 26 job applicants, leading to 9 new employee hires for positions in the Police Department and Public Works.
- Implemented a document management program for Division and Section manuals, training bulletins, curricula, courses, registrations, records, audits, executive orders, and certifications.
- Established a work plan for the Department to become a WASPC accredited agency and began several aspects of the work plan.



# **Crime Statistics**

For the 2014 Annual Report, the Bothell Police Department is providing crime statistics for major groups of crimes against persons, crimes against property, drug related offenses and traffic related incidents. These crime groups include homicide, sex offenses, assaults (domestic and non-domestic), robberies, thefts, vehicle thefts, vehicle prowls, residential burglaries and commercial burglaries.

There are many different ways to collect crime statistics. For this report, the occurred incident type was used. This type provides a single category that best describes each investigation. For example, a vehicle that is broken into with property stolen would be categorized with an occurred incident type of "Theft from Vehicle." However, the offenses listed for the case may include vehicle prowl, malicious mischief and theft.

Police departments are also required to provide statistics to the federal government as part of the National Incident-Based Reporting System (NIBRS). This federal system uses different reporting methods while comparing crimes from departments from all states. Because of this, NIBRS statistics are different from the categories in this report.

It should be noted that the City of Bothell annexed approximately 2 square miles with approximately 6,000 residents in February 2014. The area consisted of land that was previously located in unincorporated King County between Bothell and Kirkland. This impacts our data comparisons with previous years.







# Crime Trends

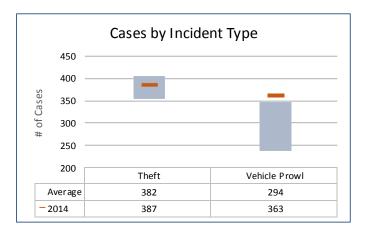
# By Incident Type

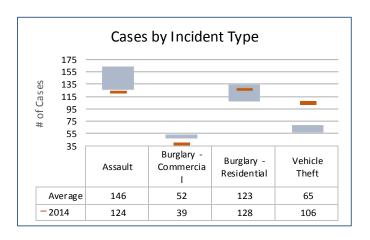
#### **Crime Trends**

For 2014, the data shows an increase in vehicle theft and vehicle prowl cases. The majority of vehicle thefts and prowls occurred during the nighttime to early morning hours while the vehicles were parked in the victim's driveway or near the victim's residence. A high percentage of thefts from vehicles occurred to unlocked vehicles. Another common vehicle prowl trend involved vehicles that were parked at gyms or physical fitness facilities where owners were likely to leave purses or wallets inside the vehicle while they were in the facility.

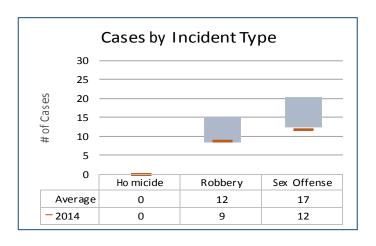
The charts depicted show the numbers of cases by occurred incident type for 2009 through 2014. The boxes on the charts represent the average range, or window, for each incident type for the previous 5 years.

These windows were calculated using the standard deviation from the average number of cases. The horizontal line represents the number of cases that were reported in 2014 for each incident type.





"Understand, our police officers put their lives on the line for us every single day. They've got a tough job to do to maintaining public safety and hold accountable those who break the law." President Barack Obama

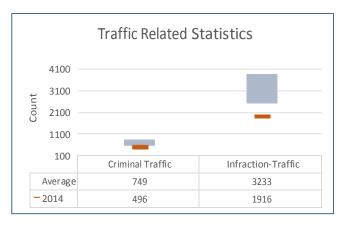


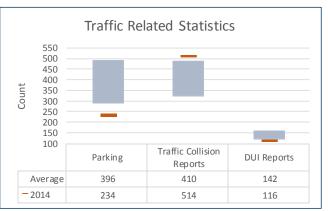
# Risk Management Division Traffic and Drug Offenses

#### **Traffic Related Offenses**

The following charts show the number of traffic related criminal offenses (ie. Reckless Driving), infractions (ie. Speeding), parking infractions, traffic collision reports and DUI reports. There was a substantial increase in vehicle collisions in 2014 from the 5-year average. Many of these collisions were minor rear-end collisions due to inattentive driving or following too closely, with other contributing factors such as road construction and increased traffic .\_The following charts show the number of traffic congestion.

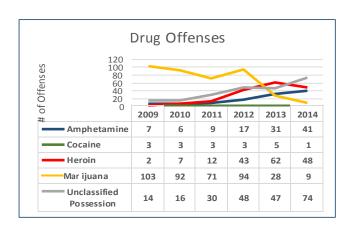
Parking infractions decreased in 2014 and can be likely attributed to changes made in high parking infraction areas and temporary decreases in staffing in the Department's Traffic Enforcement Section. Many parking related issues near the University of Washington / Cascadia Community College campuses were resolved by enhancing parking stall markings and creating a parking permit system for surrounding neighborhoods.





#### **Drug Related Offenses**

The following charts show the number of drug related offenses, specifically cases that involved either possession of controlled substances and/or possession of drug paraphernalia, as well as a comparison of specific drug trends for marijuana, amphetamines, cocaine and heroin. The trends show an increase in the number of amphetamine related offenses, which is consistent with regional and national trends. There was a decline in marijuana related offenses, which is most likely associated with changes in marijuana laws within the State of Washington, which is also consistent with regional trends.



Most drug offenses are categorized by drug type. However, some cases are entered using a generic drug offense that does not categorize the specific drug type. In these cases, the offense is shown as unclassified.

# **Support Services Division**

The Support Services Division is comprised of two sections, the Communications Section and the Records Section. There is one Support Services Manager who oversees both sections, along with one Records Supervisor and two Communications Supervisors. There is also technical support and administrative support for the division.

On February 28, 2014, Bothell's nine King County annexations went into effect. The Support Services Division worked diligently to be prepared to provide the new residents with quality service. Staff learned the new boundary areas, rode with police officers, created new maps and ensured that phones were routed to the correct 9-1-1 center.

Both sections are responsible for the security of the building. The Records section checks in visitors, and the Communications Section monitors the security cameras and security gates allowing vehicles into the compound.

They also provide bail collection services, directions, information on services and special events. Many of the Support Services staff participated at the Annual Food Drive and Tip a Cop events in 2014.









# **Support Services**

# Communications



The Communications Center is made up of six business lines and ten 9-1-1 lines. All calls are prioritized and dispatched to officers quickly, with additional information being provided to the units while they are on their way to the call. While a caller is speaking with a Communications Specialist, another specialist working on the police radio side is notified of the call and relays the information to police officers in the field.

The Communications Center enters warrants and orders, runs warrant checks, does warrant confirmations and criminal history inquiries for patrol officers and investigations. They enter all missing persons, stolen/towed/impounded vehicles and stolen property into the Statewide system and pawned items into Leads-On-Line.

The Communications Center staff also submits the request forms to WSP that generate the Amber Alerts and alerts for Endangered Missing Persons. They also answered after hour phone calls for the City of Lake Forest Park Police Department.

The Communications Specialists provided radio communications for approximately 100 officers for the City of Bothell and Lake Forest Park Police Departments. On a typical dayshift they monitored and

In 2014, Communications
Specialists answered 17,412
9-1-1 calls and 41,140
phone calls placed to the
main police department
phone number.

In 2014, 95% of all 9-1-1 calls were answered within 3 rings, exceeding the call answering standard that states: "barring major disasters or other extraordinary events, during each hour of a calendar quarter a minimum of 90% of those 9-1-1 calls received by each Center shall be answered within 10 seconds.

provided services for over 20 officers. They also run vehicle license plates, driver checks, and utilize several different systems to provide information to field units and other members of the police department.

The staff monitors panic alarms that sound an alert on a monitor in the center for several areas in the Police Department and the court.

# **Support Services**

# **Records Section**

The Records Section is staffed with one Records Supervisor and four Records Specialists. The staff works closely with other divisions within the Department and are the first contact citizens have when they come into the lobby of the Police Department.

One important task the Records Section performs is the acceptance, processing and determination on whether or not to approve or deny all Concealed Pistol License (CPL) requests. In 2014 they processed 347 CPL requests. They perform the fingerprinting for all new CPL applicants, along with additional fingerprints for other purposes.

The Records Section processes and maintains all police records, accidents, citations, and arrest reports that are generated by the Police Department. They enter stolen property, are responsible for the retention and destruction of

all records and manage all of the files within the section.

As required by the State of Washington, the Records Section provides data to the State for the National Incident Based Reporting System (NIBRS). This program provides a nationwide view of crime based on the submission of crime information by law enforcement agencies throughout the country.

Citizens are greeted daily by the records staff at the front counter at the Police Department for a multitude of reasons. They are always eager to assist and provide outstanding customer service.











The Operations Division consists of Patrol, Traffic, and several specialty units. The Division is managed by two Police Commanders and receives support from one Administrative Assistant. Patrol Operations is staffed by nine Sergeants and thirty-one officers.

The function of the Patrol Section is to be the primary responder to all calls for service. These are the uniformed officers most visible to the public as they patrol the City and respond to emergency and non-emergency calls for services. These officers also staff ancillary positions on specialty units. In addition to the responsibilities of day to day operations, the Division is responsible for managing the activities of three Chaplains who assist the public and the Department during emergency and high stress situations.

"The police are the public and the public are the police; the police being only members of the public who are paid to give full time attention to duties which are incumbent on every citizen in the interests of community welfare and existence." - Robert Peel

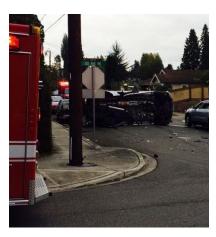
#### Incident Response: Roll Over Collision

On September 18<sup>th</sup> at 4:21 PM, Bothell Police Officers and Firefighters were dispatched to a rollover vehicle collision with injuries at NE 186<sup>th</sup> ST and 101 AVE NE. A pick-up truck was eastbound on NE 186<sup>th</sup> and crossed the intersection at 101<sup>st</sup>. A passenger in the pick-up explained that the driver may not have seen the stop sign and entered the intersection without stopping. The driver may have been distracted by his cell phone. A Honda CRV was northbound on 101<sup>st</sup> AVE and was not able to stop prior to colliding into the side of the pick-up. The collision caused the pick-up to strike a parked car, rotate, rollover onto its side, and caused paint from the bed of the pick-up to splash onto other vehicles and the roadway.

When officers arrived they could see a pick-up truck resting on its side in the middle of 186<sup>th</sup> ST on the east side of 101<sup>st</sup> AVE. Officers stopped traffic in all directions and closed the intersection. Firefighters immediately started to assess injuries and attempted to free the driver of the pick-up who was trapped inside the vehicle. The firefighters used their hydraulic cutters to cut the top off of the pick-up to extricate the driver. The driver and passenger of the pick-up were transported to a local hospital for non-life threatening injuries. The driver of the CRV was treated at the scene.

Bothell Police Collision Investigators assumed the investigation and reopened the intersection at 8:13 PM.







#### Incident Response: Suspicious Activity Near Day Care

On August 13, 2014, Bothell Officers were dispatched to an occupied suspicious vehicle in the Canyon Park area near a day care. It was reported that the subjects were looking into vehicles at the listed location. The officers contacted the vehicle and its four occupants. The Officers observed drug paraphernalia in and around the vehicle and in identifying the subjects found that one, who had initially been disingenuous about his identity, had an outstanding warrant for his arrest. The warrant subject was arrested and transported to Redmond PD and the vehicle was impounded pending a search warrant.

The search warrant was obtained and served on the vehicle and a very large duffel bag full of presumably stolen mail from Redmond and Bellevue was located. The officers identified the 50+ victims as well as identified suspect(s) of the potential mail theft crime spree. Some of the mail was be sent to AFIS to attempt to identify a suspect.

#### Incident Response: Crime Fighting via Twitter

On October 27<sup>th</sup> a Bothell Officer received a notification email from Twitter advising that University of Washington/Bothell (UWB) had been mentioned in a tweet. The Officer reviewed the tweet and noted it was from a male subject and contained a threat to parking enforcement officers.

The Officer was able to look up the Twitter account subscriber, and utilizing investigative tools, determined the subject's real name and was also able to determine the subject's address. The Officer made contact with the acting Director of Campus Safety at UWB and advised him of the tweet. Campus staff determined the subject was a student at UWB.

Bothell Officers drove to the subject's residence and made contact. They spoke with the subject and learned he had recently received over \$300.00 worth of parking tickets at the campus. The subject received his most recent ticket on October 26<sup>th</sup> and tweeted shortly thereafter. The subject also explained to officers that he was joking and meant his tweet to be humorous. Officers reminded the subject of the recent school shootings around the country and how his tweet caused many people on campus to be concerned for their safety.

The subject gave officers permission to search his residence and they did not locate any firearms. The case was referred to the prosecutor for charges of Harassment. The school administration advised the subject will also be facing sanctions from the University.

# Incident Response: Would Be Car Thieves Arrested

On December 5<sup>th</sup>, 2014 at 0109 hours Bothell Officers were dispatched to an alarm at a car dealership located in the 17900 block of Bothell Way NE (SR 522). The alarm company indicated the business had audio surveillance. The caller also indicated that they could hear noises sounding like breaking glass as well as voices coming from inside the business. Officers arrived within minutes and immediately observed multiple subjects fleeing the business through the parking lot. Seven suspects were initially detained, all within the dealership parking lot. Two additional suspects were found nearby with the assistance of a Lynnwood Police K-9 unit. It was believed two or three suspects were able to flee the area.

A trail of car keys extended from the south side of the business, through the main parking lot, and into the entrance of a neighboring apartment complex. It was determined that the suspects forced entry in to the showroom by breaking a glass entry door with a rock. No cars were believed to have been stolen.



# **Investigations Division**

The Investigations Division includes the Criminal Investigations Unit and the Special Investigations Unit. The Division is responsible for secondary investigation of crimes against citizens that require more extensive research and investigation. The Division is managed by one police commander and receives support from one administrative assistant.

#### **Division Statistics**

2014 Cases Assigned and Closed by Detectives

Case Load at Beginning of 2014	51
Cases Assigned During 2014	182
Cases Closed During 2014	191

#### **Criminal Investigations Unit (CIU)**

A CIU detective's primary duty is to conduct secondary investigations of felony crimes. Examples include homicides, robberies, arsons, identity thefts and fraud. The unit includes a CIU sergeant and four CIU detectives.

#### **Special Investigations Unit (SIU)**

- The SIU consists of a sergeant, two SIU detectives, a school resource officer and a crime analysis detective.
- The SIU detectives primarily conduct felony sexual assault investigations, Child Protective Services referral investigations and Adult Protective Services referral investigations. They also coordinate the registered sex offender notification and monitoring program.
- The School Resource Officer serves the Bothell High School. The SRO strives to bridge gaps between police officers and young people, helping to increase positive attitudes towards law enforcement.
- The crime analysis detective analyzes crime trends and provides timely information that assists Department members and the community with targeted enforcement and strategy development.

<u>Level 1:</u> Offenders are considered at low risk to re-offend. These individuals may be first time offenders and usually knew their victims. A SIU detective contacts them once every year.

<u>Level 2:</u> Offenders have a moderate risk of re-offending. They generally have more than one victim and the abuse may be long term. The crimes may be predatory with the offender using a position of trust to commit their crimes. They are contacted by a SIU detective a minimum of once every six months.

<u>Level 3:</u> Offenders are considered to have a high risk to re-offend. They usually have one or more victims and may have committed prior crimes of violence. The crime may include a manifest cruelty to the victim(s). A SIU detective contacts them a minimum of once every three months.

# **Investigations Activity 2014**

The following are examples of 2014 investigations conducted by the Investigations Division:

## Investigations: Assault 1 of an Infant

In May of 2014, a four-month-old girl was brought to the Pediatric Intensive Care Unit at Children's Hospital having suffered from significant injury. Detectives have worked closely with CPS, prosecutors and doctors during this investigation that is continuing into 2015.

# Investigations: Homicide Investigation Continued

Patrol officers responded to a house on a welfare check and discovered Susann Smith, a 37-year-old mother of two young children, had been murdered. The victim's estranged husband was arrested and booked for Investigation of Murder in the 1st Degree. The extensive, time consuming investigation continued through 2014 in preparation for the trial scheduled to begin in 2015.

# Investigations: 1977 Cold Case Homicide

This involved a 1977 cold case homicide where a 30-year-old woman was robbed and kidnapped. In 1979, the suspect was stabbed and killed by an inmate in prison. The homicide was unsolved and the victim's remains have not been located. The investigation continued in 2014. The investigator contacted victim's family members and witnesses, obtained the suspect's DNA from a cigarette butt located at the scene, obtained dental records and followed numerous leads. Based on the investigation, it was confirmed that the deceased suspect committed the homicide.

# Investigations: Assault 1 (Weapon Involved)

Detectives investigated a case where a 52-year-old Bothell woman assaulted a 91-year-old man. The woman was the live-in caretaker. She was accused of beating the man with a metal lamp as well as his walking cane. The victim suffered multiple serious injuries. The suspect is being held on one million dollars bail pending a trial for Assault 1.

# **Investigations Activity 2014**

# Investigations: Robbery 1st Degree

In May 2014, a man displayed a knife to an employee at a restaurant and stole money. In September 2014, the same person robbed the store again. This time he displayed a handgun and stole money. Through investigation, a suspect was identified. Fliers of the suspect were distributed to surrounding jurisdictions. An employee of a Kenmore business who had seen the crime bulletin called police and reported the suspect was in the area. A Bothell officer responded and took the suspect into custody. The Lead Detective interviewed the suspect who provided detailed information, confessing to both robberies. The suspect plead guilty to two counts of Robbery 1st Degree and was sentenced to 41 months in prison.

## Investigations: Bomb Threats - Molina Healthcare

A psychiatrist from Tacoma called Molina Healthcare and told multiple call takers he was going to bomb the building and kill workers. The crime analysis detective conducted research on the suspect and prepared internal and external bulletins. Detectives interviewed numerous employees. They located the suspect in Tacoma. He was arrested, interviewed and booked for felony threats. A detective provided testimony at a Department of Health Hearing. As a result, the suspect's medical license to practice psychiatric medicine in the state was suspended.



# Special Programs

# International Police Exchange

In June, Deputy Chief Henry Simon participated in the STAR International Police Exchange with the members of the Hamburg Police Department, Lower Saxony in Germany. The STAR program has been in existence for over 25 years. Simon joined officers from California, Texas and Mississippi.

As a group they learned about all the "ins and outs" of how policing is done in Hamburg, a city of 1.8 million people. We met with the Chief of the Hamburg Police, Mr. Meyer who thanked us for interest in law enforcement practices in Germany. We also had a visit with the Senator of the Interior. A real highlight was to be the guest of the US Consulate for her 4<sup>th</sup> of July Celebration at the Generalkonsulat – Hamburg. We also met with Parliament member Kirsten Luhmann and she gave us a behind the scenes tour of the Deutscher Bundestag.

"I was so impressed with the pride these officers and employees showed in sharing what they do and what equipment they have to assist them in doing their jobs," said Deputy Chief Simon in his report. "Two big things struck me during my trip. The officers in Germany love their job and love to show off where they work but want more. 1) Several of them try each year for a green card so they can come to America and be police officers. And 2) Older political leaders are grateful for America and how we stood by Germany to help them rebuild after the war to help them become the leaders they are in Europe. That message alone was worth the trip."

This exchange program was entirely financed by the employee.





# Special Programs & Resources

#### **Crimemapping**

Bothell Police Department is proud to empower the community by providing them with up to date crime data through <a href="https://www.crimemapping.com">www.crimemapping.com</a>. Residents can now map out a report on recent crimes occurring near their home, place of business or child's school.

The system even allows for an email subscription in the form of Crime Alerts that let the subscribers know when a new crime has taken been reported in their area. Users can also search by address, city, crime



type and date.

<u>Crimemapping.com</u> automatically pulls information from the Bothell Police Department records management system every twenty-four hours so the data being viewed is current. The Bothell Police Department is happy to share this information as the community grows and changes with the ongoing revitalization.

#### **Drug Take Back**

Bothell Police Department partners with the Snohomish County Secure Medicine Disposal Program. The Records Section staff will gladly accept unused, unwanted, and expired prescription drugs that could pose a risk to citizens, their family members and may also contaminate our waters. This is a secure and effective disposal program.



#### Lok it Up Firearm Storage

Through December 2015 mention Public Health or LOK-IT-UP at participating retailers on select storage devices and receive 10-15% off. More information at:

http://www.kingcounty.gov/healthservices/health/injury/lokitup.aspxhttp://www.kingcounty.gov/healthservices/health/injury/lokitup.aspx

All gun safes and lock boxes are taxexempt in Washington State per RCW 82.08.832

# Special Programs

# TrackMole



"What I like about TrackMole is that it gives a way for police departments or others, who might find recovered stolen or lost property, to reach the owners and get those valuable items returned to them. " — Chief Carol Cummings

The City of Bothell and TrackMole.com team up to recover lost, stolen, and left-behind property.

Estimates show less than 5% of owners record the serial numbers of their property, which is the main identifier police use to locate and return lost, stolen, and left-behind property to the rightful owner. In a campaign to encourage property owners to track their property, the City is asking residents to "Help Us Help You" and use the free service TrackMole.com offers for tracking all property with a serial or unique number. A free account can be created in less than 1 minute online at TrackMole.com, or by using a Facebook, Amazon, or Google+ account. It takes less than an hour to log/enter/register the contents of an entire household. By doing so, the chances of property being returned to its rightful owner increase to 100% if located by police, a business, or any person who turns it in. Program participation also assists police furthering their investigations and plays a critical role in helping police find those responsible for property theft.

TrackMole.com allows property to find its owner when lost or left behind anywhere, like at a coffee shop, restaurant, taxi, airport, hotel, school, park, bus, or amusement park. As soon as the serial number on the property is searched, the owner simultaneously receives emails from TrackMole stating where it is, who has it, and how to get it back! This is especially significant considering over 12,000 laptops are left in US airports each week, \$30 billion in cell phones were lost last year, and \$700 million in bicycles stolen. Every 5.1 seconds a theft occurs, and a burglary happens every 14.6 seconds.

A free account can be created in less than 1 minute online at www.TrackMole.com

# Resources

The Bothell Police Department is here to serve the citizens of Bothell. Please take advantage of the programs and services that are here to support you.

#### CRIME PREVENTION TIPS

The Bothell Police Department encourages residents to ensure your vehicles are properly secured with all valuables removed prior to leaving your vehicles. Consider installing and using a car alarm with an ignition kill switch to reduce the opportunity for your vehicle to be stolen.

Also, consider installing a monitored residential alarm system on your home. Photograph valuable property and record make, model and serial number information for your personal belongings. Not only will that information make it more likely stolen property will be returned to you, this information will also make the insurance claims process easier.

The Bothell Police Department encourages citizens to report all suspicious activity to 911 when it is occurring. Many cases are solved when a neighbor notices suspicious activity and provides quick, accurate information to the police.

For information on crime prevention suggestions, please visit the City of Bothell Police Department's website at

http://www.ci.bothell.wa.us/CityServices/PublicSafe ty/Police/crimeprevention.ashx?p=1734.

#### **RESOURCES**

#### **SMART 911**

The Communications Center has the ability to receive Smart 911 profiles. This is a free service that is available to residents to create a profile and input data they feel would be useful for first responders. Some examples that people use in their Smart 911 profiles include information about their family members, health issues, pets and alarm systems. The service comes through the 911 system, and is only viewed Communications Specialist answering the 911 call. Creating a Smart 911 profile is simple to do. Just check out the website for information and www.smart911.com, instructions on how to set up your profile.

#### DRUG TAKE BACK PROGRAM

Should you have medications that need to be destroyed, the Records Unit personnel would be happy to dispose of them for you. The Records Unit is open Monday through Friday from 7:00 am to 7:00 pm.

#### TRACKMOLF

A free, secure online option for recording property information at www.trackmole.com.

#### **CRIME MAPPING**

Up to date crime data at <a href="https://www.crimemapping.com">www.crimemapping.com</a>



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